

## DELIVERABLES

### Part A Onboarding & UAT (Including Hypercare)

Tasks completed during this process do not need to be re-done later once moving to BAU. At the completion of this UAT and Hypercare process, the platform will be capable of being rolled out across the organisation.

- a. We will configure **Windows & MacOS** devices.

**Note:** These all must be corporate-owned devices (no BYODs during UAT)

- b. Maximum of **ten** (10) devices enrolled

- c. The provisioning of **up to 20** available applications within our Back Catalogue.

**Note:** we need to have a confirmed list at the time of Pilot deployment and not deviate until the Pilot is signed off.

- d. Maximum of **one** (1) access group configured (as provided by your team)

- e. Maximum of **one** (1) printer or print queue deployed

- f. The initial setup and configuration of **one** (1) Intune tenant

- g. Maximum of **one** (1) ESP and **one** (1) Autopilot profile

- h. The deployment of the included and 'as-is' configuration profiles, totalling **four** (4)

- i. Branding (your desktop background, your welcome message, your lock screen background)
- ii. Security policy - CIS controls – Level 1 set, plus Essential 8 changes (we will provide a list of the troublesome controls for closer review together)
- iii. Encryption profile
- iv. OneDrive's known folder re-directions

- i. The additional creation of **two** (2) configuration profiles for your needs, limited to ten (10) changes per profile.

- j. The packaging of up to **two** (2) new/bespoke applications

- k. Configuration of Windows Hello for Business (WHfB).

**Note:** you will need to have pre-configured Microsoft Cloud Sync for this to work with any internal network drives

- l. Customisations for **two** (2) start menu & taskbar look and feel profiles (all changes limited to Chrome and Edge browsers):

- i. Browser customisations to suit the application deployments, including favourites management, specifically:
- ii. Home page settings
- iii. New tab settings
- iv. **Two** (2) extensions

**Note:** Once all the above is tested, per our testing guidelines, we move into the Hypercare deployment phase, which will ensure that any issues are addressed, and the product is ready for company-wide distribution.

### Part B Organisation Roll Out & BAU

Following a successful Pilot and UAT phase, we move into the organisation rollout and BAU deployment. Building on the work completed during the initial phase, the remaining tasks are completed.

- a. We will support **Windows & MacOS** devices. Mobile/BYOD policies can be introduced at this stage.
- b. Devices enrolled as per license agreement.

Full access to available applications within our Back Catalogue